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PTO/SB/82 (10-00)  
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<b>REVOCATION OF POWER OF ATTORNEY OR AUTHORIZATION OF AGENT</b>	Application Number	10/032967
	Filing Date	10/26/2001
	First Named Inventor	Cox
	Group Art Unit	
	Examiner Name	
	Attorney Docket Number	08827.0007

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application:

☒ A Power of Attorney or Authorization of Agent is submitted herewith.

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☐ Applicant/Inventor.

☒ Assignee of record of the entire interest. See 37 CFR 3.71.  
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

**SIGNATURE of Applicant or Assignee of Record**

Name	James A. Keller
Signature	<i>James A. Keller</i>
Date	1/19/03

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below\*.

☐ \*Total of  forms are submitted.



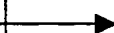

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<b>POWER OF ATTORNEY OR AUTHORIZATION OF AGENT</b>	Application Number	10/032967
	Filing Date	10/26/2001
	First Named Inventor	Cox
	Title	Behavior eXperts in eService Management (BeX)
	Group Art Unit	
	Examiner Name	
	Attorney Docket No.	08827.0007

I hereby appoint:

☒ Practitioners at Customer Number     
Customer Number

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Name	Registration Number	Name	Registration Number

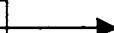
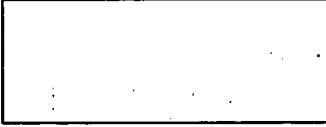
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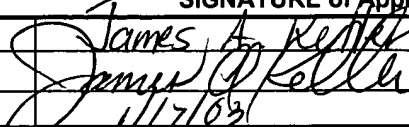
<input checked="" type="checkbox"/> Firm or Individual Name		McKenna Long & Aldridge LLP			
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I am the:

☐ Applicant/Inventor.

☒ Assignee of record of the entire interest. See 37 CFR 3.71.  
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

**SIGNATURE of Applicant or Assignee of Record**

Name	James A. Keller
Signature	
Date	1/17/03

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required. See below\*.

☐ \*Total of \_\_\_\_\_ forms are submitted.

**STATEMENT UNDER 37 CFR 3.73(b)**Applicant/Patent Owner: CoxApplication No./Patent No.: 10/032967 Filed/Issue Date: 10/26/2001Entitled: Behavior eXperts in eService Management (BeX)Panacya Inc.  
(Name of Assignee), a corporation  
Type of Assignee, e.g., corporation, partnership, university, government  
agency, etc.

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.  
The extent (by, percentage) of its ownership interest is \_\_\_\_\_ %

in the patent application/patent identified above by virtue of either:

- A. ☒ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011253, Frame 0866, or for which a copy thereof is attached.

OR

- B. ☐ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

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[ ] Additional documents in the chain of title are listed on a supplemental sheet.

- [ ] Copies of assignments or other documents in the chain of title are attached.

**[NOTE]:** A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

1-17-03  
Date

James A. Keller  
Typed or printed name

James A. Keller  
Signature

EXP. CTO  
Title